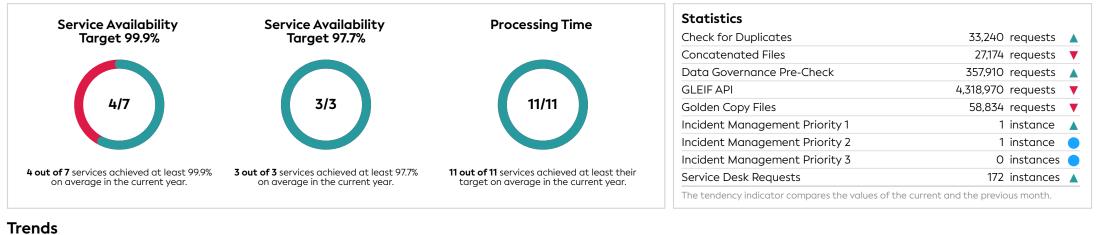
## **GLEIF Service Report | September 2024**



## Summary • Performance 2024



	09/24	08/24	07/24	06/24	05/24	04/24	03/24	02/24	01/24	12/23	11/23	10/23	
Service Availability   Target 99.9%	4/7	6/7	7/7	717	717	3/7	7/7	717	7/7	7/7	7/7	7/7	All targets reached
Service Availability   Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	Not all targets reached
Processing Time	11/11	11/11	11/11	11/11	11/11	11/11	11/11	11/11	11/11	11/11	7/7	11/11	

## September 2024 Performance Details

Availability	Target	Ø <b>202</b> 4	Sep	Processing Time	Target	Ø 2024	Sep
Challenge LEI Data	99.9%	99.84%	99.40%	Check for Duplicates	1min	0.44min	0.33 min
Check for Duplicates	99.9%	99.99%	100%	Communications Portal	3d	0.88d	0.11 d
Data Governance Pre-Check API	99.9%	99.99%	99.99%	Data Governance Pre-Check	3s	1.42s	1.69 s
GLEIF API	99.9%	99.87%	99.51%	GLEIF API	1s	0.21s	0.22 s
GLEIF Website	99.9%	99.99%	100%	Incident Management Priority 1	24h	2.40h	1.83 h
LEI Search	99.9%	99.87%	99.51%	Incident Management Priority 2	2BD	0.54BD	0.20 BD
Upload LEI & LE-RD Files	99.9%	99.92%	100%	Incident Management Priority 3	3BD	1.08BD	N/A
Communications Portal	97.7%	99.92%	100%	LOU Accreditation Applicant Doc. Review	45BD	20BD	44 BD
Customer Portal	97.7%	99.97%	100%	LOU Accreditation Candidate Doc. Review	3m	-	N/A
Data Governance Pre-Check GUI	97.7%	99.99%	99.99%	LOU Annual Accreditation Verification	30d	29d	30 d
				Upload LEI & LE-RD Files	60min	0.10min	0.09 min

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