

Summary • Performance 2024

Service Availability Target 99.9%

4 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

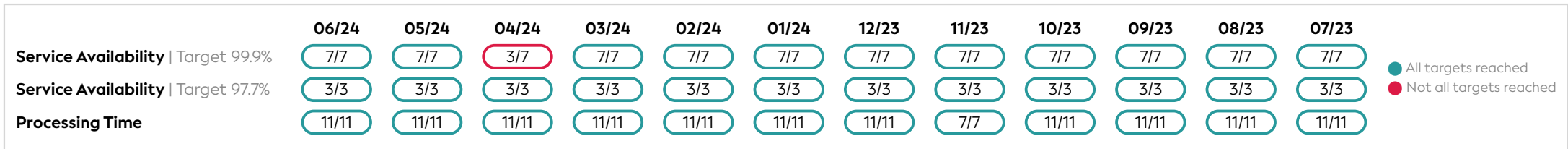
11 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	32,474 requests	▼
Concatenated Files	81,960 requests	▼
Data Governance Pre-Check	331,368 requests	▼
GLEIF API	4,319,200 requests	▼
Golden Copy Files	60,947 requests	▼
Incident Management Priority 1	3 instances	▲
Incident Management Priority 2	0 instances	▼
Incident Management Priority 3	1 instance	▼
Service Desk Requests	164 instances	▼

The tendency indicator compares the values of the current and the previous month.

Trends



June 2024 Performance Details

Availability	Target	Ø 2024	Jun
Challenge LEI Data	99.9%	99.88%	100%
Check for Duplicates	99.9%	99.99%	100%
Data Governance Pre-Check API	99.9%	100%	100%
GLEIF API	99.9%	99.89%	99.96%
GLEIF Website	99.9%	99.99%	100%
LEI Search	99.9%	99.88%	99.96%
Upload LEI & LE-RD Files	99.9%	99.90%	100%
Communications Portal	97.7%	99.90%	99.96%
Customer Portal	97.7%	99.97%	100%
Data Governance Pre-Check GUI	97.7%	100%	100%

Processing Time	Target	Ø 2024	Jun
Check for Duplicates	1min	0.49min	0.33 min
Communications Portal	3d	1.00d	0.30 d
Data Governance Pre-Check	3s	1.35s	1.25 s
GLEIF API	1s	0.21s	0.21 s
Incident Management Priority 1	24h	3.67h	1.48 h
Incident Management Priority 2	2d	0.94d	N/A
Incident Management Priority 3	3d	1.14d	2.06 d
LOU Accreditation Applicant Doc. Review	3m	-	N/A
LOU Accreditation Candidate Doc. Review	45d	-	N/A
LOU Annual Accreditation Verification	30d	30d	30 d
Upload LEI & LE-RD Files	60min	0.10min	0.09 min