

Summary • Performance 2025

Service Availability Target 99.9%

6 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

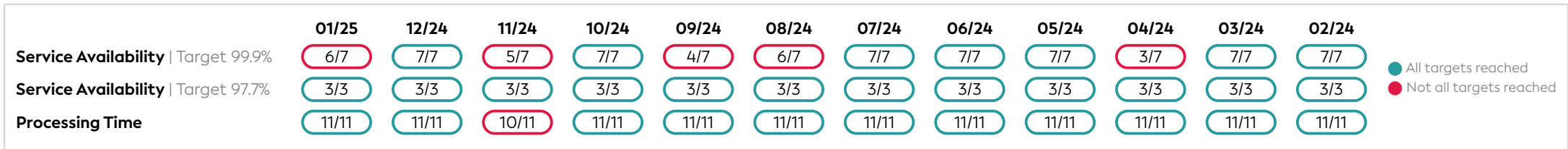
11 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	42,951 requests	▲
Concatenated Files	33,943 requests	▲
Data Governance Pre-Check	458,620 requests	▲
GLEIF API	98,938,500 requests	▼
Golden Copy Files	65,957 requests	▼
Incident Management Priority 1	0 instances	●
Incident Management Priority 2	1 instance	●
Incident Management Priority 3	0 instances	●
Service Desk Requests	147 instances	▲

The tendency indicator compares the values of the current and the previous month.

Trends



January 2025 Performance Details

Availability	Target	Ø 2025	Jan
Challenge LEI Data	99.9%	99.95%	99.95%
Check for Duplicates	99.9%	99.95%	99.95%
Data Governance Pre-Check API	99.9%	99.87%	99.87%
GLEIF API	99.9%	100%	100%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	100%	100%
Upload LEI & LE-RD Files	99.9%	99.95%	99.95%
Communications Portal	97.7%	99.94%	99.94%
Customer Portal	97.7%	100%	100%
Data Governance Pre-Check GUI	97.7%	99.87%	99.87%

Processing Time	Target	Ø 2025	Jan
Check for Duplicates	1min	0.34min	0.34 min
Communications Portal	3d	0.02d	0.02 d
Data Governance Pre-Check	3s	1.91s	1.91 s
GLEIF API	1s	0.22s	0.22 s
Incident Management Priority 1	24h	-	N/A
Incident Management Priority 2	2BD	0.16BD	0.16 BD
Incident Management Priority 3	3BD	-	N/A
LOU Accreditation Applicant Doc. Review	45BD	35BD	35 BD
LOU Accreditation Candidate Doc. Review	3m	-	N/A
LOU Annual Accreditation Verification	30d	29d	29 d
Upload LEI & LE-RD Files	60min	0.10min	0.10 min