

GLEIF Service Report | December 2024



Summary • Performance 2024

Service Availability Target 99.9%

4 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

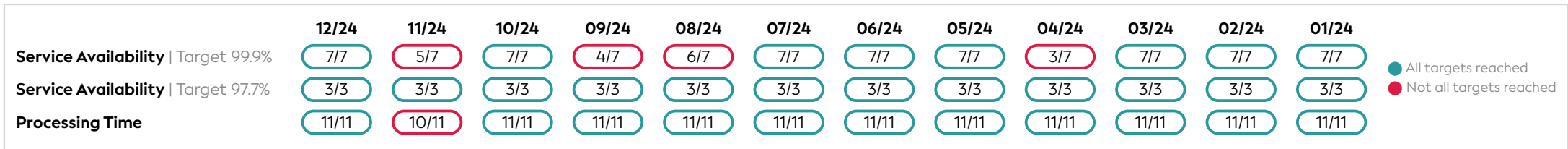
11 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	38,228 requests	▲
Concatenated Files	29,508 requests	▼
Data Governance Pre-Check	389,330 requests	▲
GLEIF API	4,463,990 requests	▲
Golden Copy Files	79,145 requests	▲
Incident Management Priority 1	0 instances	▼
Incident Management Priority 2	1 instance	▲
Incident Management Priority 3	0 instances	▼
Service Desk Requests	135 instances	▼

The tendency indicator compares the values of the current and the previous month.

Trends



December 2024 Performance Details

Availability	Target	Ø 2024	Dec	Processing Time	Target	Ø 2024	Dec
Challenge LEI Data	99.9%	99.88%	100%	Check for Duplicates	1min	-	0.38 min
Check for Duplicates	99.9%	99.99%	100%	Communications Portal	3d	-	0.04 d
Data Governance Pre-Check API	99.9%	99.99%	100%	Data Governance Pre-Check	3s	-	1.96 s
GLEIF API	99.9%	99.84%	100%	GLEIF API	1s	-	0.25 s
GLEIF Website	99.9%	99.99%	100%	Incident Management Priority 1	24h	-	N/A
LEI Search	99.9%	99.84%	100%	Incident Management Priority 2	2BD	-	0.70 BD
Upload LEI & LE-RD Files	99.9%	99.94%	100%	Incident Management Priority 3	3BD	-	N/A
Communications Portal	97.7%	99.94%	100%	LOU Accreditation Applicant Doc. Review	45BD	-	N/A
Customer Portal	97.7%	99.98%	100%	LOU Accreditation Candidate Doc. Review	3m	-	N/A
Data Governance Pre-Check GUI	97.7%	99.99%	100%	LOU Annual Accreditation Verification	30d	-	30 d
				Upload LEI & LE-RD Files	60min	-	0.09 min

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